SYNTEL
Smart **Tele**returns

NEC
SL2100
Smart Communication System

Today's mobile workers depend on communication tools that accommodate flexible workspaces and allow free roaming wherever they are. The SL2100 ensures your team stays connected but without escalating business mobile costs. The SL2100 is highly cost effective because there is more built-in. With VoIP capabilities and a complete Unified Communications (UC) client available right from your web browser, it puts UC within reach of small business. It allows your business to function no matter where your staff are with high quality desk phones for any scenario, the ability to pair your desk phone with your mobile, and softphones for both your PC and your smartphone. The SL2100 is built with small business in mind and can be utilised by the whole organization; everyone from receptionists to customer support staff. The SL2100 is ideal for Small/Medium organizations, Small Hotels/ Motels and Healthcare applications.

To assist in maintaining a positive customer experience and a high level of service, businesses today need to have workforces that are available and 'on-demand' from any location. A great customer experience usually generates repeat business.

Built-in features include:

- Web-Based Unified Communication Client
- VoIP Enabled
- Unified Messaging
- Music on Hold
- Mobility / BYOD / Remote Extension
- Auto Attendant
- Audio Conferencing
- Video Conferencing & Collaboration

The SL2100 Advantage

IP Technology
- IP Networking
- IP Trunks (SIP)
- IP Telephones

Mobility Options
- SMB Wireless (ML440)
- Digital DECT Wireless Handsets
- Mobile Extension
- Smartphone Client

Voicemail
- Email Notification
- Cascade Notification
- Find Me / Follow Me
- Call Recording

InUC (Unified Communications)
- Desktop Call Control
- Video Conferencing via WebRTC

- Document Sharing
- Presence
- Instant Messaging
- Personal Contact Lists

Automatic Call Distribution (ACD)
- 8 ACD Groups, 128 Agents, Flexible AIC Logins

Network Remote Office Locations
- Share Voicemail, Transfer Calls and make Intercom Calls

Safety & Security
- E911
- InGuard Toll Fraud Protection
- Doorphone for Screening Visitors

Selection of IP and Digital Telephones

Number of Chassis				1 Chassis	2 Chassis	3 Chassis
Number of Universal Slot				4	8	12
Number of CPU					1	
Total System Ports (Trunk + Extension)					222	
	Total Legacy Ports (Trunk + Extension)			74	148	222
		Trunks (Max.)		42	84	126
			Analog	12	24	36
			ISDN BRI	16	32	48
			ISDN PRI (2M)	30	60	90
		Extensions (Max.)		74	112	112
			Multi-line Terminals	24	48	72
			Analog Extensions	32	64	96
			DSS Console	3	6	9
			Doorphone		6	
IP	IP Trunks (SIP / H.323)				64	
	IP Extensions				112	
Audio / Others	Relay				11	
	Paging				3	
	External Music on Hold				1	
	BGM				1	
	Ethernet Port				1	
	Analog Modem				1	
Voice Response System/ Voice Mail (VRS/VM)	VRS/VM Storage				2 Hours (Built-in) / 15 Hours (By Small SD card) / 120 Hours (By Large SD card)	
	Voice Prompts for VRS/VM				1 Language (Built-in) / 26 Languages (By Small or Large SD card)	
VoIP	Built-In VoIP Channel				8 (Built-in) / 128 (By VoIP board)	
Physical Characteristics	SL2100 Chassis Dimensions				H 92.9mm X W 435mm X D 330mm	
	Empty Chassis Weight				2.2 Kg	
Power Consumption	SL2100 Chassis Power Rating				Input 100V-120V/220V/230V/240V 50/60Hz 1.43A 1.25A/0.82A/0.79A/0.76A OR DC-24V 2.86A	
Compliance	EMC				EN55032 Emission, EN55024 Immunity, EN6100 Powering	
	Safety				EN60950-1	
	Transmission and Signaling				TBR3, TBR4, ES203-021, TBR8, TBR38	
Environment	Temperature				0°C~40°C (32F-104F)	
	Humidity				10%~90% (non-condensing)	

SL2100 Communication Server

12 Button Terminal

24 Button Terminal

Enterprise Communication

Security & Surveillance

AV Integration & Automation

Network Infrastructure

Integrated Software Applications